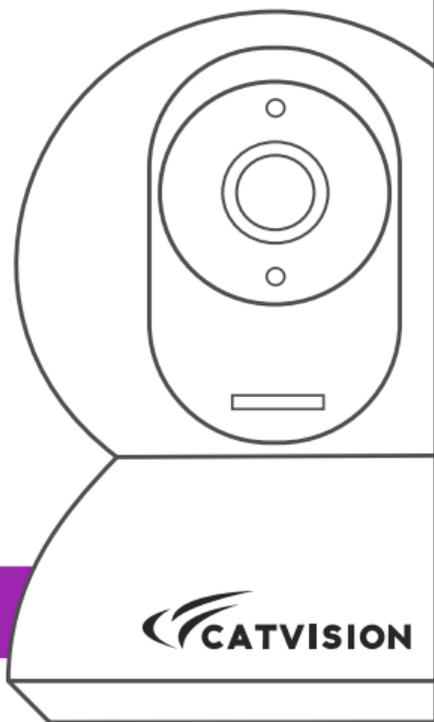




USER MANUAL



For a Video on Installation and detailed version of the User Manual please scan the QR code or visit <https://www.catvisiononline.in>



SMART SECURITY CAMERA

CSC-101



Thank you for using
Catvision's Smart Security Camera CSC 101

Packaging Content



Smart Security Camera



Power Adapter



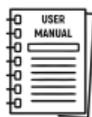
Camera Mount



Screws



Plastic Anchor

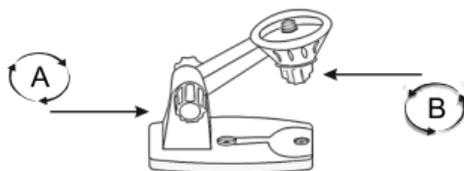
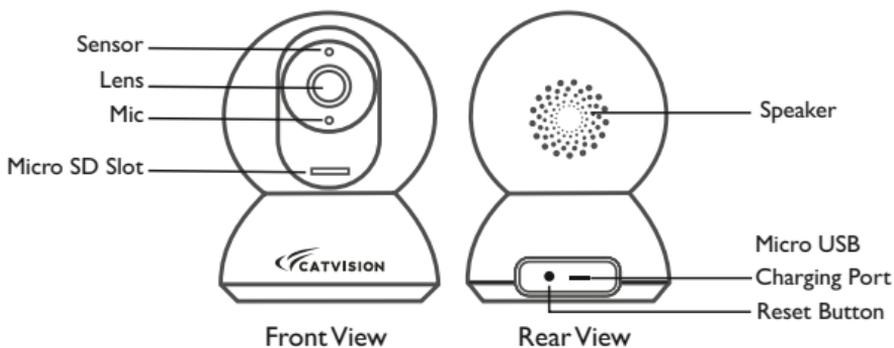


User Manual



Warranty Card

Product Overview



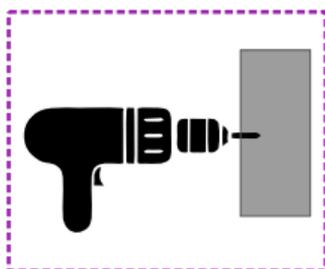
Camera Mount

Product installation

The CSC-101 can be placed on any horizontal flat surface and is ready for use. For fixing on wall or ceiling you will need to first install the camera mount.

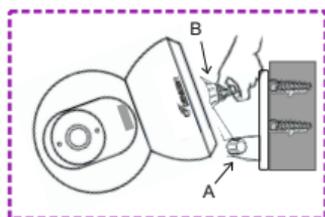
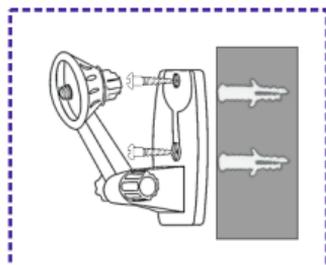
Note: In case you wish to fix on the wall or ceiling please pair the camera with mobile phone before the installation (see below for pairing instructions).

Installation Process



Drill two holes on the wall by using the base of the camera mount as a template. It is recommended that you mark the locations of the holes with a pencil before drilling. The diameter of each hole is approximately 6 mm and the depth is approximately 30 mm.

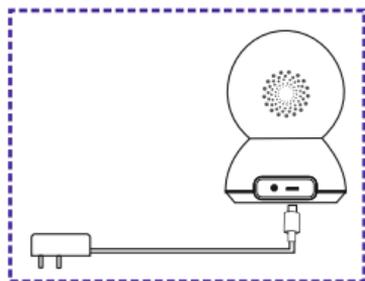
Insert the two plastic anchors into the holes on the wall or ceiling. Place the camera mount over them taking care to align the holes in the base with the plastic anchors, then insert the screws and tighten them with a screw driver.



Match the grooves on the bottom of the camera with the camera mount. Press down until the two surfaces are flush, then turn the **Screw Knobs A and B** to align the camera to the desired viewing position.

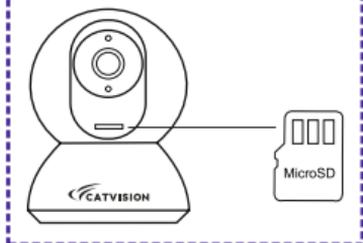
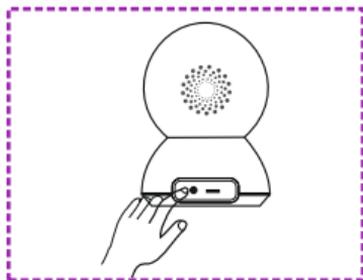
Note: The pre-set position of the camera is opposite the Reset button. It is the position the camera will return to after power is restored following a power outage. It is advisable that the viewing position and pre-set position of the camera is kept the same to avoid any re-alignment after a power outage.

Product Operating Instruction



Power On: Insert DC jack into the micro USB input on the rear side of the camera and turn on the power. The camera will give a prompt tone.

Reset: Press & hold “Reset” button on the rear side of the camera for about 6 secs till you hear a prompt tone.



Memory Card Insertion: Turn off power to the camera. Insert a 8~128GB high-speed MicroSD memory card in the slot provided.

Pairing with Smart Phone

Download and install “Smart Life – Smart Living” app on your mobile phone either by scanning the QR code below or from Google Play Store / Apple App Store.

Open the “Smart Life– Smart Living “ app on your mobile phone, register with your email address and login.

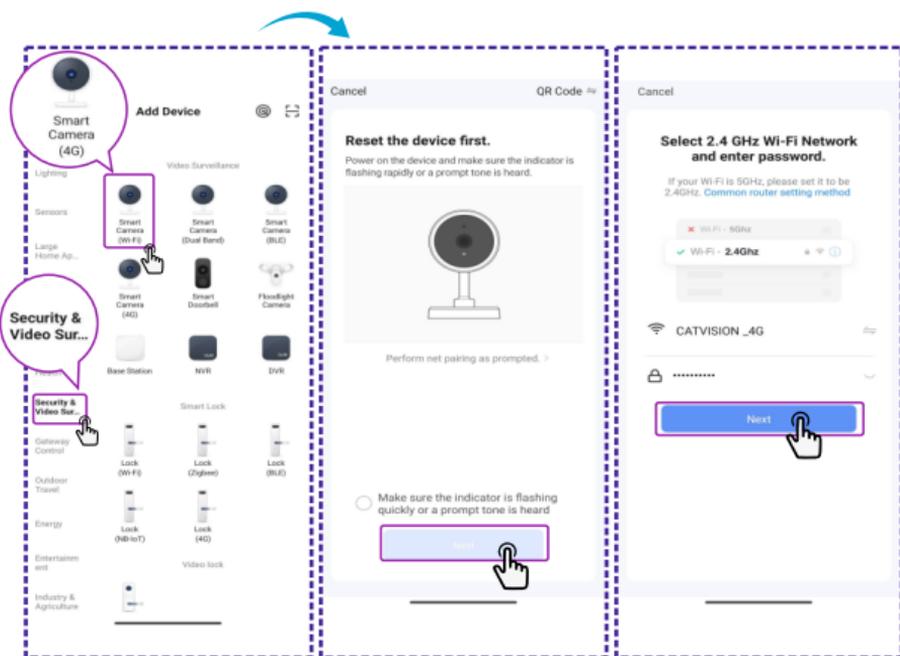


Play Store QR Code

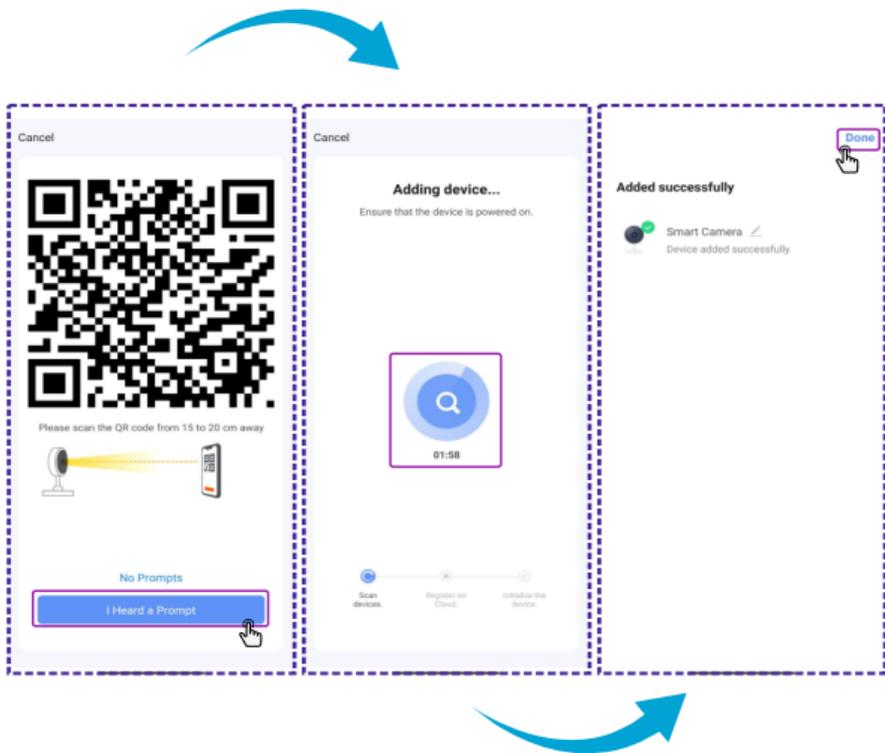


App Store QR Code

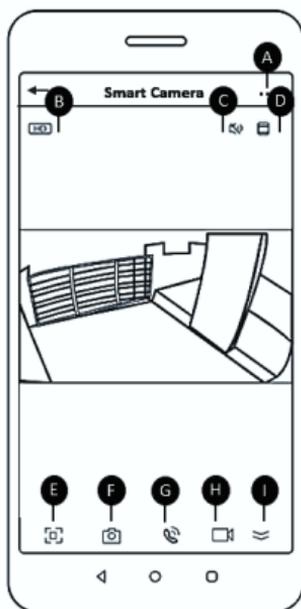
- ✓ Open “Smart Life” App on your mobile phone.
- ✓ Press the ‘+’ in the upper right corner of the main screen.
- ✓ Choose “Security & Video Surveillance” on the left menu.
- ✓ Click “Smart Camera (Wi-Fi)” to add camera.
- ✓ Select “Make sure the indicator is flashing quickly or a prompt tone is heard”. Then click “Next”.
- ✓ Select 2.4GHz Wi-Fi network and enter password. Select Next button to go to next screen.



- ✔ A QR code will appear on your mobile screen. Show this QR code screen to the camera. Ensure the camera is about 20-30 cm away from the phone screen.
- ✔ You will hear a prompt sound from the camera, indicating that the camera has scanned the QR code. Click “I Heard a Prompt” on the mobile screen. Mobile screen shows “Adding device...”
- ✔ After successful connection, mobile screen shows “Added successfully”. Press “Done”.
- ✔ The screen will jump to camera’s live interface.

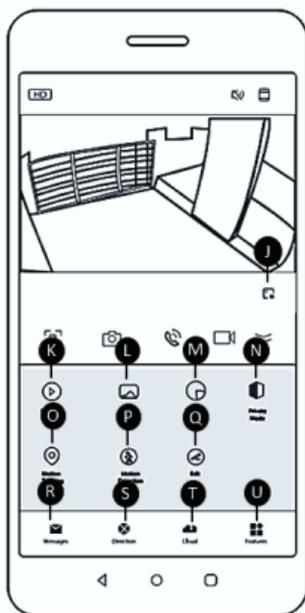


Explanation of APP Menu



- A** Setting: to open the camera settings.
- B** Preview mode (HD/SD): toggle the image quality between HD and SD.
- C** Speaker mute: to mute the camera speaker.
- D** Zoom the screen: it will zoom in the live image.
- E** Landscape mode.
- F** Screenshot: capture a picture to the local album in App.
- G** Talk mode: press and hold to talk to people in front of the camera.
- H** Record the video on your phone – press again to stop recording.
- I** Expand: show more functions.

Expanded Menu



- J** Landscape mode.
- K** Playback: to see the stored video in Memory Card.
- L** Gallery: to see the stored video and snapshot.
- M** Theme: to select dark/light.
- N** Private Mode: this will put the camera on stand-by mode. All functions will be suspended.
- O** Motion tracking (on/off).
- P** Motion detection (on/off).
- Q** Button management.
- R** Alarm message: to check the notification.
- S** Direction: to move the camera up-down/right-left.
- T** Cloud: check the video saved to the cloud.
- U** More features.

Warranty terms

This product is under warranty against any defect arising out of faulty or defective material or workmanship for a period of 12 months from the date of purchase.

To avail the warranty for this product, please register warranty at www.catvisiononline.in.

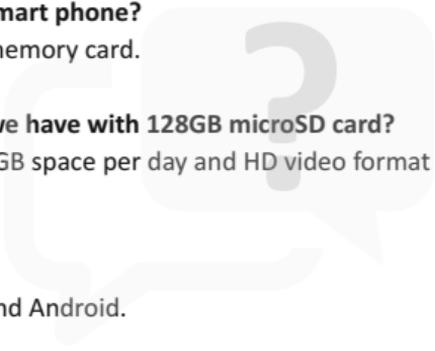
Should a defect develop in this product during the period of warranty, Catvision Limited undertakes to get the apparatus repaired free of charge at their authorized service centre.

This warranty is not valid in case of the following events:

- ✔ Defects are caused by improper or reckless use.
- ✔ Accidental or deliberate damage.
- ✔ Defects are caused by natural calamities, like lightning etc.
- ✔ Accessories are not covered under this warranty.
- ✔ Any repair work is carried out by persons other than authorized service personnel.
- ✔ Any modification or alteration of any nature is made in the circuitry of the product.
- ✔ The serial number is deleted, defaced or altered.
- ✔ Abnormal changes in external power and environment including excessive moisture and excessive temperature.
- ✔ During the warranty period, the customer should send the defective product to Catvision's service center at E-14, Sector-8, Noida - 201301 (U.P.) India on freight paid basis. Catvision shall send back the repaired product to customer on freight paid basis.
- ✔ All disputes shall be subject to the exclusive jurisdiction of Delhi courts.

Frequently Asked Questions (FAQ)

- Is the Catvision smart camera made in China?**
No, it is made in India at Catvision's manufacturing unit.
- Is it waterproof or water resistance?**
No, it is for indoor use only.
- Can we connect this camera to an external power bank ?**
It can be powered by USB from power bank, but there is one risk or possibility: the camera may restart automatically in case the external power supply is not stable. So it is suggested not to connect camera to external power bank.
- Does the camera work on online stream in case I don't want to use SD card?**
Yes, you can watch real time stream but it will not record.
- Will the camera work on a PC or screen other than mobile?**
No, it works on mobile screen only.
- Can we see the live signal from out of station?**
Yes, you can watch the live signal from anywhere in the world using the internet.
- Can I buy multiple cameras and have access on the same phone?**
Yes.
- Can we reduce the video quality to increase the record time?**
Yes, it has option of SD/HD (low/high resolution). Recording will be longer on SD.
- Can this camera operate 24x7 without switching off even for a second?**
Yes, it is meant for this purpose.

- 
- Can the recording be done on smart phone?**
No, it records only on microSD memory card.
- How many days recording can we have with 128GB microSD card?**
SD video format takes approx. 2GB space per day and HD video format takes approx. 3GB per day.
- Will it work with iPhone?**
Yes, it works with both iPhone and Android.
- How many phones can share one camera?**
One camera can support one main user's phone and 4 additional mobile phones at the same time, so total 5 phones can share one camera.
- Can I watch camera video on my TV instead of phone?**
Not supported.
- Does the camera connect to the internet automatically after power failure once power resumes?**
Yes.
- Does this camera have voice recording?**
Yes, this camera has very clear voice recording.
- Once memory is full in SD card how to delete old recording?**
It will automatically remove the previous recording and replace it with the new recording.
- Can I schedule recording hours?**
Not supported.
- Once power goes off will the recorded video get deleted?**
No, recorded video does not delete, even if power goes off.

Trouble Shooting

I am using this camera and there is lot of noise echo.



If the camera and phone are too close, there will be noise echo due to feedback. Increase the distance between the camera and phone until the noise disappears.

Screen shows "Device Offline".



Upgrade the camera to the latest version firmware:

Click Smart Camera > Click on 3 dots on top right > Go to Device Update > Click Update.

Why did I fail to connect the camera to my account?



The camera only supports 2.4Ghz WiFi. Make sure you've selected the correct one. If you use a dual band router, please contact the router seller.

Why can't the camera read / play my microSD memory card?



The camera doesn't support hot plugging. Please insert a microSD memory card before powering on the camera, or reboot the camera after inserting the card.

Please use a high-quality microSD memory card with a reliable brand. Please make sure the microSD memory card is not damaged.

How to update firmware?



Click Smart Camera > Click on 3 dots on top right > Go to Device Update > Click Update.

Technical Support

We are here to listen to your voice.

For any help or enquiries, call **7669300112**

For warranty registration, more offers & information, visit www.catvisiononline.in